



General Order Process – Promotion boxes

Delivery from LZO to customer & stock order warehouse subsidiary



Order Process – Promotion boxes

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Special information DIY promotion 2019 – Q1

Overview product codes DIY promotion 2019 - Q1

Promotion period	Promotion item no. (for sales promotion app and SAP order)	Description promotion item	Original item no.	BOM (Bill of material promotion box no.	Qty/ box	CRM no.	Start date promotion (stock available at LZO)
Q1	71154000	Logis Loop basin mi.100 CoolStart chr	71154000	88001079 (Int. version)	12	1000-11773	CW07
Q1	71154000	Logis Loop basin mi.100 CoolStart chr	71154000	88001085 (German version)	12	1000-11773	CW07

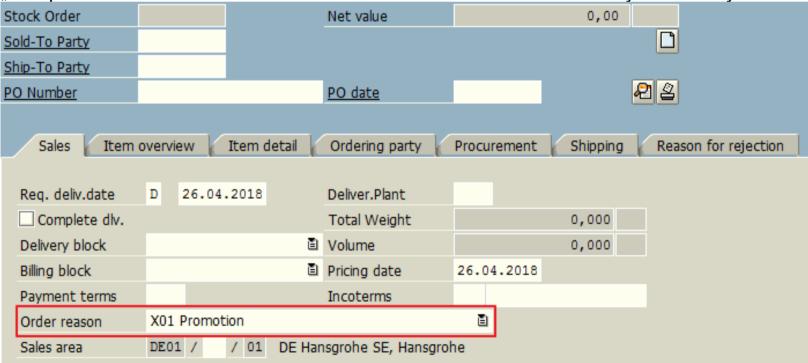


Order Process – Promotion boxes

Order reason

The order reason is not requested with an special order reason. Please enter the order reason

"X01 promotion" for all customer orders if there is no other standard in your country.

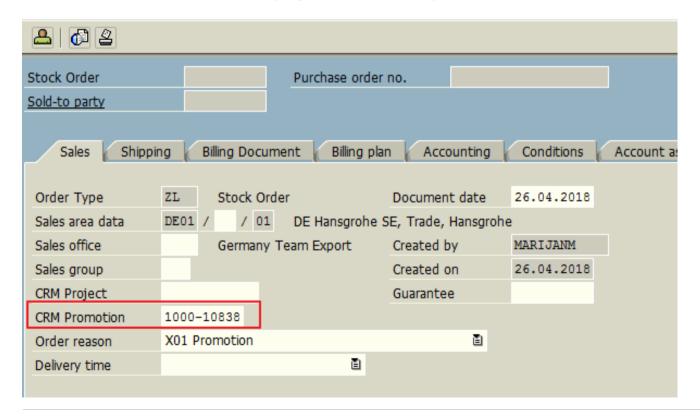




Order Process – Promotion boxes

Enter CRM promotion number

Fill in CRM promotion no. (e.g. 1000-10838) in order header for all customer orders:

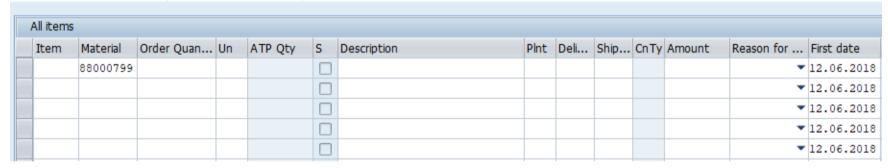




Order Process – Promotion boxes

Enter BOM number in order

Fill in the BOM (bill of material) no. on position level.



After pressing enter, the BOM will create all positions included in the BOM automatically:



Please mind:

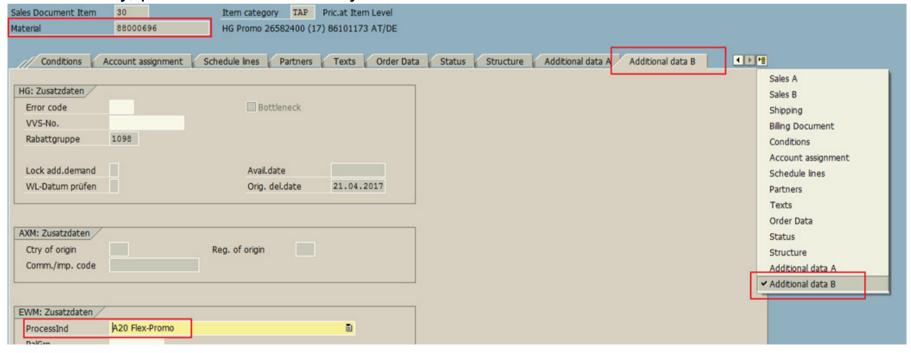
Orders with promotion boxes should not contain positions without promotion boxes (no mixed orders).



Order Process – Promotion boxes

Special process indicator for packing

Please check the special process mark at position level (BOM position -> 88XXXXXX). The "A20" process should be set up automatically. If the process mark should not be set automatically, please fill it in manually.





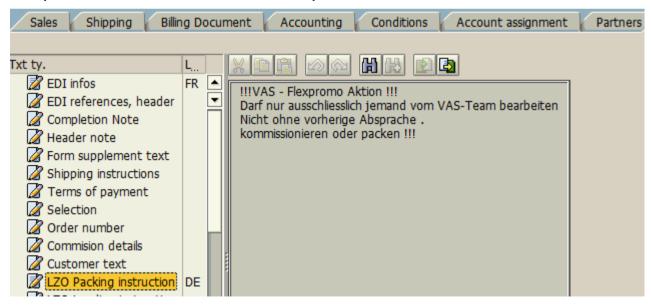
Order Process – Promotion boxes

Special packing instruction for LZO

Please fill in the following text at "LZO Packing instruction":

"!!!VAS - Flexpromo Aktion !!!

Darf nur ausschliesslich jemand vom VAS-Team bearbeiten. Nicht ohne vorherige Absprache kommissionieren oder packen !!!"





Order Process – Promotion boxes

Special routes for promotion boxes

The Route for promotion orders with boxes should be reasonable due to the higher workload at packing department (VAS at LZO). So the usual two days pick and pack are not enough for promo boxes. Therefore we have implemented the "R"-routes (shipping conditions). You can choose following route (this example includes the route by truck):

```
R1 Truck VAS 3 days
R2 Truck VAS 5 days
R3 Truck VAS 7 days
R6 Sea VAS 7 days
R7 Air VAS 3 days
R8 Air VAS 5 days
R8 Air VAS 7 days
```

The expression "3 days" determine the time period for the packing time at LZO (usually two days pick & pack). Please mind following rules regarding the shipping condition and quantity of boxes:

- Order < 10 promo boxes = 3 days pick & and pack
- Order > 10 promo boxes < 40 promo boxes = 5 days pick & pack
- Order > 40 promo boxes = 7 days pick & pack

Please check if these special routes are already implemented for your subsidiary in advance. If not, please contact:

- Marion Faisst-Girod
- Joana Martins
- Roland Goetz

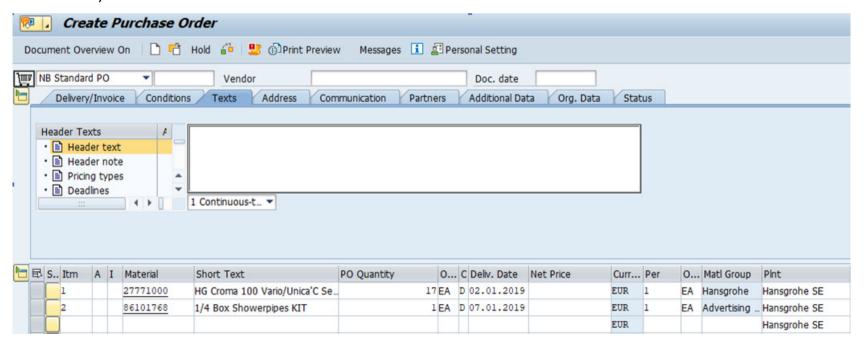


Order Process – Promotion boxes stock orders subsidiary

Order process – promotion boxes & items to warehouse subsidiary

Orders to warehouse subsidiary should be handled as regular stock order (NLCC)

Please fill in every component of the BOM in a separate position (no use of BOM no. 88XXXXX)







For any further questions regarding the order process of the promotions, please contact:

Sales Support CSI Customer Service International E-Mail: salessupportCSI@hansgrohe.com